



|  |                              |                             |                          |
|--|------------------------------|-----------------------------|--------------------------|
| <b>CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)</b>             |                              |                             | Docket No.<br>EH-10536-A |
| Applicant(s): Michael W. Hawman et al.                                     |                              |                             |                          |
| Serial No.<br>10/064,105   | Filing Date<br>June 11, 2002 | Examiner<br>Ryan A. Jarrett | Group Art Unit<br>2125   |
| Invention:<br><br>METHOD AND APPARATUS FOR MANAGING MAINTENANCE OPERATIONS |                              |                             |                          |

I hereby certify that this Appeal Brief (11 pages) with Appendix A ( 6 pages) – in triplicate,

Copy of Appeal Brief page 1 – authorizing Deposit Account fee withdrawal (1 page), Return

Postcard is being deposited with the United States Postal Service as first class mail in an

envelope addressed to: Mail Stop Appeal Brief – Patents, Commissioner for Patents, P.O. Box,

1450, Alexandria, VA 22313-1450 on May 24, 2004.

RECEIVED

MAY 28 2004

Technology Center 2100

Marianne S. Carello

(Typed or Printed Name of Person Mailing Correspondence)

*Marianne S. Carello*

(Signature of Person Mailing Correspondence)